



**Sedibeng  
WATER**

Company  
Sedibeng Water

County  
South Africa

Industry  
Public Utility

Solution  
Endpoint Protection

*“Managing the console is easy and understandable”  
“Panda is almost maintenance free”.*

*Salimane Issifou  
Application Administrator,  
Sedibeng Water*

## Endpoint Protection ensures Sedibeng Water’s system is maintenance free

Sedibeng Water, a major drinking water provider to numerous provinces, has chosen Panda Endpoint Protection to protect over 140 of their desktops and notebooks as well as their management console.

Before installing Panda, Sedibeng had used a Symantec antivirus. *“The updating process, from the server, battled to handle the different IP Ranges”* explains Hennie Kotze, IT Superintendant at Sedibeng. *“Also, most of the computers were slower with Symantec.”*

Sedibeng decided to try Panda Security’s solutions, as they came highly recommended by several other institutions.

Panda Endpoint Protection was chosen by Sedibeng for its management console feature, which meant that there was no need for a local server. This works best for their system, as access to the management console can be restricted to IT personnel. Sedibeng also favoured Panda’s automatic updates over the web, which ensures that the latest and best protection is always installed.

Since installing Panda Endpoint Protection Sedibeng has enjoyed significant benefits. *“Most computers are up to date with virus definitions”*, says Kotze. *“Also, there are much less infections encountered and it is almost maintenance free.”*

Kotze notes that his overall impression of Panda is good. *“Managing the console is easy and understandable and detection is great. It is stable and hassle free”*, he concludes.

## The solution: Endpoint Protection

If you thought that protecting your computers meant buying new servers and wasting valuable time on complex configuration tasks, then think again. We offer you a security solution which is easy to install and manage, and requires no new infrastructure.

Endpoint Protection is the endpoint security solution of Panda Cloud Protection, the innovative security solution from Panda Security, offering cloud-based anti-malware and firewall protection.

Panda Endpoint Protection is an easy-to-use, secure solution providing constant, robust protection for workstations, laptops and servers. Based on the concept of software as a service (SaaS), it leverages the Collective Intelligence knowledge base from the cloud, and allows companies to focus on their core business and forget about the costs and hassles associated with traditional security products, in exchange for a small service fee.

With Panda Endpoint Protection security is managed from a simple, intuitive Web console, allowing centralized management of computers anytime, from anywhere. Service management can also be externalized to third-parties thanks to the Service Provider console.

## Benefits

- **Robust protection:** Panda Endpoint Protection provides proactive anti-malware protection for endpoints against known, unknown and hidden threats.
- **Minimizes maintenance costs:** As this is a subscription service, hosted at Panda Security, it requires no investment in infrastructure or specialized personnel.
- **Easy to use, easy to maintain:** The protection can be installed and administered at any time, from anywhere.
- **Delegation of management to service providers:** Panda Endpoint Protection includes a Web console to enable service providers to manage all clients centrally and effectively. This ensures that companies can externalize the management of their security to specialised service providers.

## Customer's Profile

In our passionate approach to enhancing the quality of life for all, Sedibeng Water is committed to quenching South African communities' thirst through the sustainable and cost-effective delivery of high quality water to an area spanning 86 000 square km across the Free State, Northern Cape and the North-West provinces.

This commitment, which has been affirmed for over two decades, includes: our integrated approach to total water management; ongoing participation in research activities; promoting consumer awareness of the value of water, as well as offering complimentary water services to local authorities and industries in order for them to comply with regulations.

We take pride in having attained accreditation for our science laboratory. Sedibeng Water is also actively involved in community development, capacity building, empowerment, sponsorships and enhancing our employees' quality of life through the provision of programmes such as ABET and HIV/AIDS Education.



*"Sustaining the source and flow of life forever"*